

Seller Guide Need-to-Know Information



Getting your vehicle to us

As a registered Seller, you can bring your vehicles into a Copart facility by following these simple steps:

1. Contact our Sales Team to get a Lot number.
2. Write the Lot number, vehicle registration number and your Seller number clearly on an envelope.
3. Seal the envelope with the vehicle keys and any supporting documents inside.
4. Hand the envelope to a member of Copart staff in reception.

Important Reminders

To avoid delays with the processing of your vehicle, loss of keys and potential storage charges, please ensure these steps are followed.

Bonnet opening

With the exception of accident damage preventing opening, we will not sell any non-running vehicle on which the bonnet does not open to view the engine.

Important Reminders

Our full terms and conditions are available on our website for you to check before you make a decision on selling through Copart.

Leaving fuel in vehicles

We recommend leaving around £5 of fuel in the vehicle so we can see it running. A vehicle with a 'Run & Drive' status is more likely to sell for a higher amount.

Important Reminders

If we do not see the vehicle running then we cannot sell it as a 'Run & Drive', so please don't drain the vehicle of fuel. Copart's policy is that we do not add fuel for customers.

Mechanical issues

Mechanical issues must be declared. By knowing the exact condition of the vehicle, we can give an honest description and maximise sales return.

Important Reminders

We have a large Member base who actively seek vehicles with mechanical damage.

Non-runners

We will attempt to start all vehicles using a jump pack but if that doesn't work then we can still collect non-runners to sell through our auctions.

Important Reminders

Be honest and tell us if your vehicle doesn't run or start if using anything other than a jump pack. The point that we determine if a vehicle runs or not is when it is received and photographed, not at the point of collection. At this point the vehicle may have been sat for a couple of hours so the effects of anything added to the engine will have worn off.

Vehicle damage

Please let us know about vehicle damage at the time of assignment so that we can represent it in the very best way and continue to give our Members confidence in what we sell.

Important Reminders

We want to work with Sellers who are honest and represent the same values as ourselves. Sellers found to be intentionally hiding vehicle damage will face suspension of their Copart account.

Cleaning your vehicle

If you would like us to clean your vehicle, vacuum the inside and image it alone, why not upgrade to our premium for an additional £10.

Important Reminders

To avoid being charged a £50 removal fee, please do not leave excessive rubbish or mechanical parts in the vehicles you send to us.

Selling hybrid vehicles

With the environmental challenges on our roads today, hybrid vehicles are increasingly popular, so we welcome the opportunity to sell these for you.

Important Reminders

Please send these vehicles to us fully charged. This enables us to give a 'Run & Drive' status at the point of collection, helping to maximise the sales value.

Unsold vehicles

You can collect your unsold vehicle by contacting the facility directly and arranging a mutually agreeable time. We will try to accommodate your request but please appreciate that we require at least 24 hours' notice.

Important Reminders

Please contact us as soon as you have decided to take the vehicle back, as delays will result in storage charges, which start 48 hours after the auction ends.

Taking pictures

We will take pictures of your vehicle as part of the service we offer. We have a tried and tested method of what works best with our Members to maximise potential sales value.

Important Reminders

We do not allow Sellers to take their own pictures of vehicles we sell.

Selling engines

The sale of engines is often very popular amongst our Members who actively seek them for projects.

Important Reminders

To protect our colleagues and the environment, please ensure engines are fully drained of fluid, outlets sealed and are loaded securely on a pallet.

We offer the highest levels of customer service to both you and your vehicles, so that you can enjoy maximum returns.

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